ISO 9001: QMS QUALITY POLICY

OUR COMMITMENT

To provide quality cloud device solutions across multiple commercial industry use cases that can be managed easily & efficiently at a cost effective rate.

We aim to make it easy for our customers to do business with us, and our suppliers and partners to refer us when enquiries for our type of service are requested.

We are customer focused & quick to act to ensure system stability & customer satisfaction.

Our hardware solutions are to be of the best quality we can source and ensure our follow up service is of a high standard to ensure customer

Key Customer Considerations

We have a focused 'Can Do' attitude towards our client needs.

We will do what is required to ensure our client's needs, expectations and timelines are met.

How Will This Be Achieved

We will communicate with staff about the processes we have implemented and applicable technologies employed to ensure that our sales, fulfilment and service activities are consistent and meeting the ISO Standards.

Department Managers will ensure that our supply chain is monitored and reviewed frequently to maintain the service and supply levels required to meet our needs.

Our CMS software development process will include a planned schedule of rigorous testing and our hardware will be certified where required to ensure they meet the Australian Standards and needs of the customer.

Senior Management will monitor and review all aspects of the business operation and staff competency at set intervals. We implement changes when identified to ensure we meet and maintain the principles of the ISO 9001 Standards and are committed to continually improving the system.